

CURRENT LEADERSHIP MINDSET



Mindset Slider Exercise

Current Mindset

	100% on Left	Lean to Left	Lean to Right	100% on Right	
<i>Our company exists to provide a return to shareholders?</i>	←			→	<i>Our company exists to delight our customers?</i>
<i>Customer comes first?</i>	←			→	<i>Employee comes first?</i>
<i>Our focus is on resource & cost efficiency?</i>	←			→	<i>Our focus is on the efficiency of the 'end to end' process?</i>
<i>Processes and tools are keys to our success?</i>	←			→	<i>People & interactions are keys to our success?</i>
<i>We improve through standardisation & best practice?</i>	←			→	<i>We improve through failure and experimentation?</i>
<i>Decision making needs to be hierarcical?</i>	←			→	<i>Decision making needs to be distributed?</i>
<i>Success is achieving our own individual goals & purpose?</i>	←			→	<i>Success is achieving our team goals & purpose?</i>
<i>Most issues are caused by individuals?</i>	←			→	<i>Most issues are caused by the overall 'System of Work'</i>

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